

E7515E-01

# Modification Recommended Service Note

Supersedes:

## E7515E UXM 5G Wireless Test Platform

Serial Numbers:

MY59296056, MY59296057, MY59296049, MY59296039, MY59296017

**The Problem** – New version of the Vadatech memory modules shipped from June 2020 do not support 900MHz causing possible boot and operation issues.

### Parts Required:

P/N	Description	Qty.
E7515-69833	E7515B Vadatech Board	3

### ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input checked="" type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input checked="" type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Nov 26th 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	PL13		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	AA		

ADDITIONAL INFORMATION:

**Situation:**

Due to a possible defective memory module that has been found in the UXM 5G Vadatech board that has been shipping since June 2020. Keysight have agreed to implement a service note to replace all the existing UXM 5G Vadatech boards that could exhibit this issue.

This service note will apply to all E7515E instruments with serial numbers listed in the appendix..

**Solution/Action:**

The risk of failure is low but on the next service event Keysight will proceed to check the serial number of the unit and if it is at risk will proceed to replace the Vadatech boards within the unit under this service note.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
26 November 2021	01	Andy Alford	As Published