E8267D-24

SERVICE NOTE

Supersedes: None

E8267D Digital Signal Generator

Serial Numbers:

MY0000000/MY50350067and US0000000/US50350044

Intermittent CPU boot-up and/or No display

Parts Required:

P/N Description Qty.

None

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	x ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hour	
LOCATION CATEGORY:	x CUSTOMER INSTALLABLE [[]] ON-SITE x SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT
AVAILABILITY: Always		NO CHARGE AVAILABLE UNTIL: 2/14/13	
AUTHOR: SN		PRODUCT LINE: 15	
ADDITIONAL INFORMATION:			

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Situation:

The clock buffer, U7 on the CPU board (E8251-60006 or E8251-60661), may cause intermittent boot up and/or no display when the instrument is powered up. It is recommended that this modification is performed on any instrument within the serial numbers above that exhibits an intermittent boot-up and/or a blank display.

Solution/Action:

Using the appropriate soldering technique and ESD station, perform a modification on the U7 circuit on the CPU board. Connect U7 pin 8 to 3.4V (wire pin 8 to pin 4) and connect U7 pin 9 to DCOM (wire pin 9 to pin 12).

U7 modification procedure:

- 1. Refer to E8257D Service Guide for the A18 CPU removal procedure.
- 2. Refer to Figure 1 for U7.
- 3. Use 30 AWG wire for wiring pin 8 to pin 4, and pin 9 to pin 12 per Figure 1.
- 4. Re-install CPU and cover.
- 5. Run self test.
- 6. No calibration is required.

