

S E R V I C E N O T E

SUPERSEDES: NONE

J2300C Internet Advisor

Serial Numbers: US37210000/US37212718

0950-3180 Power Supply Noise/Reliability

Parts:

5064-2886 Power Supply Exchange

Situation:

Power Supply design surrounding Q4 creates noise for low level inputs to some plug-in modules (J2909A-DS-3), and Q4 is susceptible to burning up at power-up due to current surges.

Solution:

Replace power supply with 5064-2886 date code A-3816-0801. This date code has the modification on the circuit side of the power supply board assembly.

DATE: September 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
		USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: September 2000	
AUTHOR: NB	ENTITY: 0801	ADDITIONAL INFORMATION:	