

S E R V I C E N O T E

SUPERSEDES: None

**J2301B Internet Advisor**

**Serial Numbers:** US35340101 / US35359999

**Modification to remove transversal jitter in display caused by built-in mouse**

**Duplicate Service Notes:**

J2302B-03 Serial Numbers: US35340101 / US35359999

J2522B-09 Serial Numbers: US35340101 / US35359999

J2523B-09 Serial Numbers: US35340101 / US35359999

**Parts Required:** F1030-60901 PAW Carrier

**Situation:**

The PAW Carrier assembly can have a process problem where the height of the PAW link access channel is not within specification and can cause the mouse cursor to “jitter.”

**Solution/Action:**

1. Replace Paw link carrier assembly F1030-60901.
2. Ensure the cable is installed firmly and at right angle to the connector.
3. Test mouse by accessing DOSSHELL(tm) or Windows(tm) and ensuring that the jitter does not exist.

DATE: June 1996

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 2.5 Hour
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
		USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: June 1998	
AUTHOR: NB	ENTITY: 3801	ADDITIONAL INFORMATION:	