

INFORMATION ONLY – DOES NOT COMMUNICATE  
A MODIFICATION OR SAFETY CONDITION

**SN J6810A-01**

# S E R V I C E                      N O T E

Supersedes:  
None

**J6810A   OC3 STM-1/OC12 STM-4 LIM**

**Serial Numbers: [0000A00000 / 9999Z99999]**

**Customers will be offered an upgrade product, J7325A to add functionality to the J6810A LIM (Line Interface Module). Upon receipt, the local service center is requested to transship the customer's LIM to the Communications Solutions Organization, Singapore for completion of the work.**

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**Parts Required:**

<b>P/N</b>	<b>Description</b>	<b>Qty.</b>
None		

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**

AUTHOR: DM      PRODUCT LINE: 2J

ADDITIONAL INFORMATION:

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**Agilent Technologies**

February 25, 2005

**Situation:**

Due to the technical complexities involved, local application of the LIM upgrade is not possible at this time.

**Solution/Action:**

Upgrades of the J6810A is being managed at CSO Singapore unless truly unusual circumstances apply. Should this be the case, contact Doug Meyer at [doug\\_meyer@agilent.com](mailto:doug_meyer@agilent.com) to make arrangements. Otherwise please include all customer contact and RMA information when trans-shipping the LIMs to CSOSingapore will manage the repair, operational verification, and shipment back to the local service center. Local service centers will ship upgraded LIMs back to customers.