Information Only Service Note

Supersedes: NONE

M3102A -	PXIe	Digitizer:	500MSPS,	14	bits
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Serial Numbers: ALL

The Problem - Temporary shutdown of repair facilities

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

[[]] Calibration Required PRODUCT LINE: PL-1A
[X] Calibration NOT Required AUTHOR: EG

ADDITIONAL INFORMATION:



Situation:

Due to a change in 3rd party repair facilities, all repair services for this product will be temporarily shut down

From 13 August 2025 to 31st October 2025

No repair requests will be processed during this period.

Revision History:

Date	Service Note Revision	Author	Reason for Change	
25 July 2025	01	Ed Gorbea	As Published	