

# MODIFICATION RECOMMENDED

## M9018A-05

# S E R V I C E N O T E

Supersedes:  
NONE

## M9018A 18 slot PXIe Chassis

Affected Serial Numbers: TW00000000 to TW54080000

Chassis fails to power up under maximum load condition

### Parts Required:

P/N	Description	Qty.
M9018-67905	PXIe Chassis Power Supply Assembly Rev.G	1

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION CATEGORY: <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME		STANDARDS LABOR: 0.5 Hours
LOCATION CATEGORY: <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE (active On-site contract required) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: April 30, 2019
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TP
ADDITIONAL INFORMATION:		

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**Affected Power Supply Assembly: M9018-67903 Revision F.** Looking through the fan assembly in the back of the chassis, you can view the power supply part number and revision label.



**Situation:**

Affected M9018A described above configured with power supplies M9018-67903 Revision F may experience power up failure under maximum load condition.

**Solution/Action:**

Swap out the M9018-67903 power supply with power supply M9018-67905 or later. Refer to the Troubleshoot section in the User's manual for instructions on how to replace the power supply.

**Revision History:**

Revision Number	Date	Author	Reason For Change
1.0	3/6/2014	TP	As published