

# Modification Recommended Service Note

Supersedes:  
NONE

## M9018A PXIe Chassis: 18-slot, 3U, 4 GB/s, Gen 2

Serial Numbers: ALL

Manufacturing ID Number: ALL

Exceptions: TW53340750, TW53890109, TW54340216, TW54340269, TW54340358, TW54340446, TW54340456, TW54340524, TW54340532, TW54340625, TW54340731, TW54340737, TW54340740, TW54340753, TW54340810, TW54340876, TW55090226, TW55090264, TW55090455, and TW55091229.

**Fans erroneously ramp to full speed and chassis shuts down after about 30 minutes of use**

### Parts Required:

P/N	Description	Qty.
M9018-68502	Fan Kit	1

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours
LOCATION	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		USED
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> RETURN
			PARTS:
			<input checked="" type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	October 1, 2020
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	BL
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	TP

ADDITIONAL INFORMATION:

**Situation:**

Some chassis may have intermittent fan assembly issue. The fans would ramp up to full speed without detection of high temperature in the chassis. Then after about 30 minutes of use, the chassis would shut down.

**Solution/Action:**

Replace the fan assembly. Refer to section “Replacing the fan assembly” in the [M9018A PXIe Chassis - User's Guide](#) on how to replace the fan assembly.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
06 Sep 2019	01	TP	As Published