

M9037A-04

Modification Recommended Service Note

Supersedes:
NONE

M9037A PXIe High Performance Embedded Controller

Serial Numbers: ALL

Manufacturing ID Number: ALL

PCIe Link Between the Host PC/Embedded Controller and M9018A 18 slot PXIe Chassis Cannot Come Up

Parts Required:

P/N	Description	Qty.
8121-2056	Cable-Assembly IPASS PCIE X8 Male 28AWG 2m-LG	1

ADMINISTRATIVE INFORMATION

ACTION	X ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours	
LOCATION	X CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED <input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	X SCRAP	PARTS: X SCRAP
	X SERVICE CENTER		<input type="checkbox"/> SEE TEXT	<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS			
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	2/1/2018	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	BL	
	X Calibration NOT Required	AUTHOR:	TP	

ADDITIONAL INFORMATION:

Situation:

It has been found with some Y1202A PCIe cables, used in the following configurations below, could result in the PCIe link between the host PC/embedded controller and M9021A PCIe cable interface/embedded system module not being shown.

- Using M9021A in the M9018A with M9048B/M9049A (Gen 2)
- Using M9021A in the M9018A with M9037A (Gen 2)
- Using the AXIe embedded system module in the M9502A or M9505A with M9037A

Solution/Action:

Replace the Y1202A PCIe cable.

Revision History:

Date	Service Note Revision	Author	Reason for Change
18 Jan 2017	01	TP	As Published