

M9037A-08

Modification Recommended Service Note

Supersedes:
NONE

M9037A PXIe High Performance Embedded Controller

Serial Number: TW57240011-TW57240519
Manufacturing ID Number: 1C57240101-1C57240600

“Test Mode” Watermark is Displayed on Desktop

Parts Required:

P/N Description Qty.

NONE

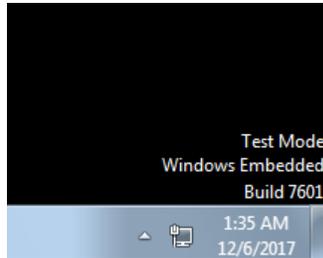
ADMINISTRATIVE INFORMATION

ACTION	X	ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/>	AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	X	CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/>	RETURN	
CATEGORY:	<input type="checkbox"/>	ON-SITE (active On-site contract required)	USED	<input type="checkbox"/>	RETURN	
	X	SERVICE CENTER	INVENTORY:	<input type="checkbox"/>	SCRAP	
	<input type="checkbox"/>	CHANNEL PARTNERS	X	SEE TEXT	PARTS:	
					<input type="checkbox"/>	SCRAP
					X	SEE TEXT
AVAILABILITY:		PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	February 1, 2019		
	<input type="checkbox"/>	Calibration Required	PRODUCT LINE:	BL		
	X	Calibration NOT Required	AUTHOR:	TP		

ADDITIONAL INFORMATION:

Situation:

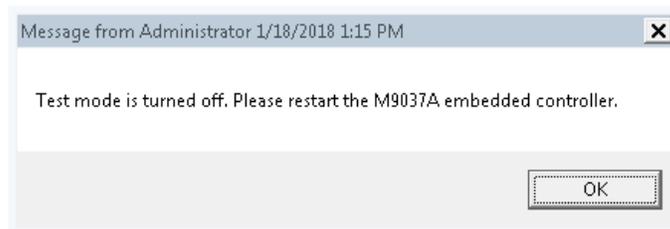
At boot up into Windows, the embedded controllers with affected serial numbers and manufacturing ID numbers listed above show “Test Mode” watermark at the lower right corner of the desktop. See picture below for example.



Solution/Action:

Please follow the steps below to turn off this watermark.

1. Save and close all your application programs.
2. Download and unzip the [TurnOffTestMode.zip](#) file to your embedded controller hard drive.
3. As Administrator, navigate to where you unzipped the file and run the TurnOffTestMode.bat file.
4. Follow the prompt when instructed to restart the M9037A embedded controller.



5. At the Windows screen after restart, observe that the “Test Mode” watermark is no longer displayed.



Revision History:

Date	Service Note Revision	Author	Reason for Change
22 Jan 2018	01	TP	As Published