Modification Recommended Service Note

Supersedes:
NONE

M9046A PXIe Chassis: High-Power, 18-slot, 24 GB/s

Serial Numbers: TW00000000 - TW60500937
Manufacturing ID Number: 1C00000000 - 1C60500940

System is not able to enumerate M9135A module.

Parts Required:

P/N	Description	Qty.
M9046-69101	NFTS Refurbished core 18-slot PXIe Chassis, Exch.	1
M9046-66101	18-slot PXIe Chassis, new core Exch.	1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE (**No Parts involved**) X SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: November 01, 2025		
	[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP		

ADDITIONAL INFORMATION:

Situation:

It has been found that when M9135A module is installed in the affected M9046A chassis, the modules may not enumerate.

Solution/Action:

Replace the chassis core by ordering the M9046A (M9046-69101 or M9046-66101). Refer to "Replacing Chassis Core Assembly" section in the Keysight M9046A Service Guide for instructions on how to replace the core assembly.

Revision History:

Date	Service Note Revision	Author	Reason for Change
10 Sep 2024	01	TP	As Published