

M9502A-03

S E R V I C E N O T E

Supersedes:
NONE

M9502A AXIe 2 slot Chassis

Serial Numbers: TW00000000 to TW52159999

Incorrect LAN LEDs labeling on the Embedded System Module (ESM) front panel

Parts Required:

P/N	Description	Qty.
M9505-39130	Front panel overlay label for standard ESM	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.5 Hours
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Warranty always	
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP		
ADDITIONAL INFORMATION:			

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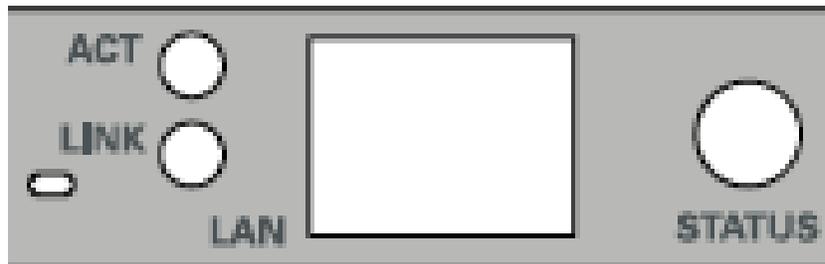
Rev. 20



Situation:

Incorrect LAN LEDs labeling on the ESM front panel showing the wrong label for the speed, link and activity (LINK/ACT) LEDs.

Incorrect label shows:



Correct label shows:

**Solution/Action:**

Please contact your local Agilent service center to send in your M9502A AXIe chassis and ESM for replacement of the ESM front panel label. Or you can order the label “M9505-39130” from Agilent and replace it yourself. Please follow the instructions below on how to replace the ESM front panel label.

1. Power off the chassis and remove the ESM from the chassis.
2. Hold the ESM in place and peel the incorrect label off the ESM front panel.
3. Use Isopropyl Alcohol to clean any excess glue left over on the ESM front panel before applying the correct label.
4. Apply the correct label (M9505-39130) onto the ESM front panel. Align the label to the left edge and bottom of the panel to apply on the front panel.