

SAFETY – IMPLEMENTED DURING NORMAL COURSE
OF PROVIDING SUPPORT

M9502A-04A-S

S E R V I C E N O T E

Supersedes:
M9502A-04-S

M9502A AXIe 2 Slot Chassis

Serial Numbers: TW00000000 through TW54320100.

Exceptions: TW51190304, TW51190308, TW51220302, TW51491308, TW52060304, TW53140292, TW53140343, TW53140346, TW53140351, TW54010134, TW54010155, TW54010161, TW54010165, TW54010173, TW54010175, TW54010188, TW54010190, TW54010192, TW54010195, TW54010197, TW54010198 through TW54010201, TW54010203, TW54010204, TW54010213, TW54010220, TW54010224, TW54060107, TW54060109, TW54060118, TW54060119, TW54060121 through TW54060143, TW54060150 through TW54060160

POSSIBLE DROP AND SHOCK HAZARD

WARNING

HAZARD CLASS 2

- Chassis carry handle may come off while handling.
- Potential damage to circuit breaker due to carry handle screws inserted without the carry handle and bumpers.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
SAFETY			
ACTION CATEGORY: X AGREEABLE TIME		STANDARDS LABOR: 1 Hour	
LOCATION <input type="checkbox"/> CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE (active On-site contract required) X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER		SERVICE X RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED <input type="checkbox"/> RETURN PARTS: X SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: ALWAYS		NO CHARGE AVAILABLE UNTIL: EOS	
<input type="checkbox"/> Calibration Required X Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TP	
ADDITIONAL INFORMATION:			

Parts Required:

P/N	Description	Qty.
M9502-80012	NFTS M9502A Handle Screw Kit	1
5185-9525	Circuit Breaker, 2 Pole, 8A	1 (only if damaged)

Situation:

Chassis carry handle screws may become loose over time causing the carry handle to come off while handling. There is also a potential damage to the circuit breaker if the user installed the carry handle screws without the carry handle and bumpers.

When rack mounting the chassis, you must remove the carry handle and bumpers for proper installation in the rack. At any time, you should never install the carry handle screws without the carry handle and bumpers. The carry handle screws are too long without the other components installed and could result in damage to the chassis circuit breaker.

Solution/Action:

Follow the instructions in the installation note of the M9502A Handle Screw Kit (M9502-80012) to:

- Inspect the circuit breaker for damage and replace if necessary (5185-9525, not included in the handle screw kit).
- Install the protective metal bracket over the circuit breaker (5185-9531, included in the handle screw kit).
- Install the new carry handle screws with locking mechanism illustrated below (0515-6059, included in the handle screw kit).

**Revision History:**

Service note Revision	Date	Author	Reason For Change
1.0	9/18/13	TP	As published
2.0	11/21/14	TP	Update to new screw kit