

M9505A-04

S E R V I C E N O T E

Supersedes:
NONE

M9505A AXIe 5 slot Chassis

Affected Serial Numbers: TW00000000-TW51440221 and with Power Supply Assembly Revisions: 1:2B and below (revision is viewable on the power supply label-see sample picture). Power supply needs to be removed to view the label. Refer to the Troubleshoot section in the User's manual for instructions to remove the power supply.



Replace power supply module to avoid system reset due to line voltage dropout issue

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY::	AGREEABLE TIME
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP
ADDITIONAL INFORMATION:	

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Rev. 20



Parts Required:

P/N	Description	Qty.
M9505-64800	5 Slot Chassis Power Supply Unit	1

Situation:

Affected M9505A described above configured with modules that consume more than 850W (200-240V) or 400W (100-120V) total power across all 5 slots may experience occasional system reset if installed in environments prone to line voltage dropouts in excess of 20ms.

Solution/Action:

The power supply has been improved to support up to 1000W across 5 slots without any line voltage dropout issue. To avoid system resets due to this issue, upgrade to the new power supply with revision 1:3B or greater. Refer to the Troubleshoot section in the User's manual for instructions on how to replace the power supply.