

N1911A-08

# Modification Recommended Service Note

Supersedes:  
NONE

## N1911A P-Series Single Channel Power Meter

Serial Numbers: MY57200021 MY57220003 MY57220008 MY57250002 MY57250004  
MY57170014 MY57200004 MY57200007 MY57200009 MY57200010 MY57200012  
MY57200014 MY57200019 MY57200020 MY57220002 MY57220004 MY57220005  
MY57220006 MY57230002 MY57230003 MY57230006 MY57230007 MY57230008  
MY57150002 MY57150003 MY57150004 MY57150005 MY57150006 MY57150007  
MY57150008 MY57150009 MY57150010 MY57150011 MY57170004 MY57170005  
MY57170006 MY57170007 MY57170008 MY57170009 MY57170010 MY57170011  
MY57170012 MY57170013 MY57200005 MY57200006 MY57200008 MY57200011  
MY57200013 MY57200015 MY57200016 MY57200017 SG57170003 SG57170004

### Loosen power reference connector assembly

#### ADMINISTRATIVE INFORMATION

|               |                                                                     |                            |                                            |
|---------------|---------------------------------------------------------------------|----------------------------|--------------------------------------------|
| ACTION        | <input type="checkbox"/> ON SPECIFIED FAILURE                       | STANDARDS                  |                                            |
| CATEGORY:     | X AGREEABLE TIME                                                    | LABOR:                     | 2 Hours                                    |
| LOCATION      | <input type="checkbox"/> CUSTOMER INSTALLABLE                       | SERVICE:                   | <input type="checkbox"/> RETURN            |
| CATEGORY:     | <input type="checkbox"/> ON-SITE (active On-site contract required) | INVENTORY:                 | <input type="checkbox"/> SCRAP             |
|               | X SERVICE CENTER                                                    |                            | USED PARTS: <input type="checkbox"/> SCRAP |
|               | <input type="checkbox"/> CHANNEL PARTNERS                           | X SEE TEXT                 | X SEE TEXT                                 |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE                                              | NO CHARGE AVAILABLE UNTIL: | 01-Oct-2018                                |
|               | X Calibration Required                                              | PRODUCT LINE:              | WN                                         |
|               | <input type="checkbox"/> Calibration NOT Required                   | AUTHOR:                    | CKN                                        |

ADDITIONAL INFORMATION:

**Parts Required:**

| P/N         | Description                 | Qty. |
|-------------|-----------------------------|------|
| N1913-62005 | Calibrator Assembly – Front | 1    |

**Situation:**

Keysight recently discovered a loose power reference connector assembly in the power meter which may result in a lower accuracy of the 1mW Power Reference. This may cause an additional power measurement error of up to 1.0%.

We would recommend customers to return the Power Meter model number and serial number listed above to the nearest Keysight Service Center for repair.

**Solution/Action:**

Please contact Keysight Technologies' Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus) for the recommended product modification.

**Revision History:**

| Date        | Service Note Revision | Author | Reason for Change |
|-------------|-----------------------|--------|-------------------|
| 29 Sep 2017 | 01                    | CKN    | As Published      |
|             |                       |        |                   |
|             |                       |        |                   |
|             |                       |        |                   |