N1913A-03 S E R V I C E N O T E

Supersedes: NONE

N1913A EPM Series Single-Channel Power Meter

Serial Numbers: MY49100112, MY49100111, MY50000226 & MY50000231

Lack of Front Sensor Input for N1913A-Option 108

Parts Required: P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE [X] AGREEABLE TIME	STANDARDS LABOR: 2 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE [X] SERVICE CENTER – RTF [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [X] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [X] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 31st December 2011		
AUTHOR: LCW		PRODUCT LINE: WC		
ADDITIONAL INFORMATION:				

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Situation/ Root Cause:

1. The N1913A option 108 should come with front and rear sensor inputs as stated in the product's User Guide.

- 2. However, the following serial numbers only had the rear sensor input.
- 3. This service note is to notify the availability of the modification to install the missing front sensor input.
- 4. Meanwhile, all the new units of N1913A option 108 will come with sensor inputs in front and rear panel, front panel reference calibrator connector and 2 rear USB ports

Solution/Action:

- 1. Agilent Service Center (SSU) are responsible to send the units back to factory via RTF for front sensor input installation.
- 2. Figure 1 and figure 2 show the physical condition of the N1913A option 108 after install the front sensor input. The sensor inputs are installed at front and rear panel of N1913A.



Figure 1

Sensor inputs are available in rear and front panel now



Figure 2