

MODIFICATION RECOMMENDED

N1913A-04

S E R V I C E

N O T E

Supersedes:
NONE

N1913A EPM Series Single-Channel Power Meter

Serial Numbers: MY49100196, MY50000187, MY50000153, MY50000201, MY50000199, MY50000200, MY50000198, MY50000197, SG50000137, SG50000129, SG50000130, SG50000133, SG50000131, SG50000135, SG50000132, SG50000134, SG50000136, MY50000411, MY50000359, MY50000413, MY50000365, MY50000364, MY50000409, MY50000360, MY50000412, MY50000366, MY50000362, MY50000410, MY50000408, MY50000361 & MY50000358

Lack of Front Sensor Input for N1913A–Option 109

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ ON SPECIFIED FAILURE ☒ AGREEABLE TIME	STANDARDS LABOR: 2 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE ☒ SERVICE CENTER – RTF ☐ CHANNEL PARTNER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☒ SEE TEXT	USED PARTS: ☐ RETURN ☐ SCRAP ☒ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
		NO CHARGE AVAILABLE UNTIL: 31 st December 2011	
AUTHOR: LCW		PRODUCT LINE: WC	
ADDITIONAL INFORMATION:			

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Situation/ Root Cause:

1. The N1913A option 109 should come with front and rear sensor inputs as stated in the product's User Guide.
2. However, the following serial numbers only had the rear sensor input.
3. This service note is to notify the availability of the modification to install the missing front sensor input.
4. Meanwhile, all the new units of N1913A option 109 will come with sensor inputs in front and rear panel, rear panel reference calibrator connector and 2 rear USB ports.

Solution/Action:

1. Agilent Service Center (SSU) are responsible to send the units back to factory via RTF for front sensor input installation.
2. Figure 1 and figure 2 show the physical condition of the N1913A option 109 after install the front sensor input. The sensor inputs are installed at front and rear panel of N1913A.

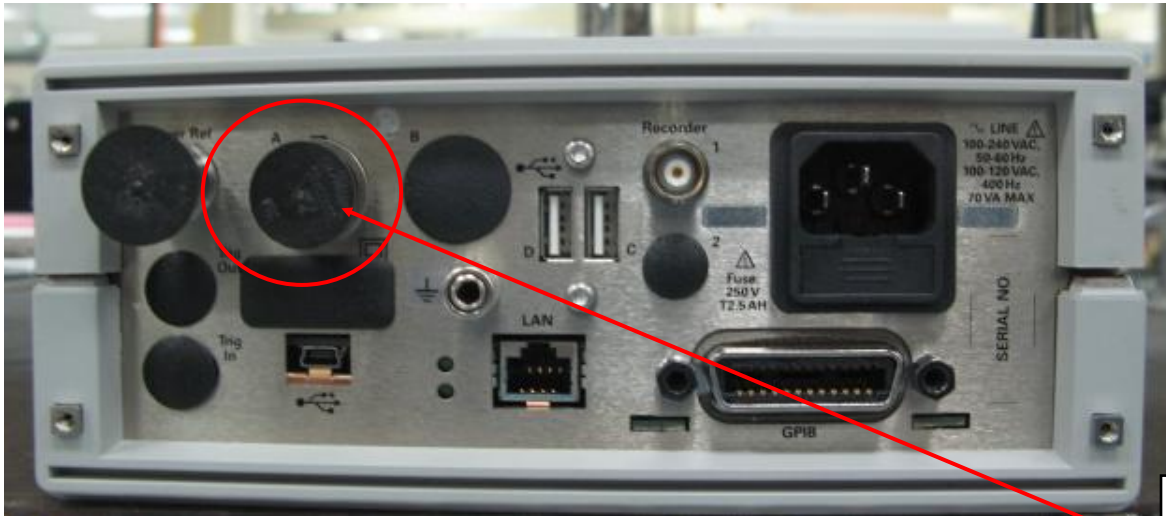


Figure 1



Figure 2

Sensor inputs are available in rear and front panel now