

MODIFICATION RECOMMENDED

N1914A-02

S E R V I C E N O T E

Supersedes:
NONE

N1914A - Dual Channel Average Power Meter

Serial Numbers: **MY49100122, MY49100123, MY49100131, MY49100136 & MY49100148**

User will not able to use N848x series power sensor with N1914A Average Power Meter

Parts Required:

P/N	Description	Qty.
None		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 4 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31 Dec 2010	
AUTHOR:	WPC	PRODUCT LINE: WC	
ADDITIONAL INFORMATION: Return to factory for the modification			

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Situation:

Agilent has recently discovered that N1914A average power meter listed in the table below are incompatible with Agilent N848x Series Power Sensors.

Model	S/N
N1914A	MY49100122
N1914A	MY49100123
N1914A	MY49100131
N1914A	MY49100136
N1914A	MY49100148

Solution/Action:

You are recommended to either send the defective unit(s) back to Agilent per address below for rework at the cost of Agilent or request for new replacement unit(s). The turnaround time for the rework is two weeks upon Agilent received.

Return address for rework only:

Attention : Seow Han Peng – BID Asia Manufacturing Center
Telephone : 604-6807073
Address : Agilent Technologies (M) Sdn Bhd
Phase 3, Bayan Lepas Free Industrial Zone,
11900 Penang, Malaysia.