

MODIFICATION RECOMMENDED

N1914A-04

S E R V I C E

N O T E

Supersedes:
NONE

N1914A EPM Series Dual-Channel Power Meter

Serial Numbers: MY49100194, MY50000205, MY50000243, MY50000185, MY50000171, MY50000188, MY50000183, MY50000186, MY50000170, MY50000190, MY50000242, MY50000204, MY50000189, MY50000184, MY50000244, MY50000187, MY50000285, MY50000286, MY50000287, MY50000263, MY50000288 & MY50000395

Lack of Front Sensor Input for N1914A–Option 109

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 2 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER – RTF <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: 31 st December 2011		
AUTHOR: LCW	PRODUCT LINE: WC		
ADDITIONAL INFORMATION:			

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Situation/ Root Cause:

1. The N1914A option 109 should come with front and rear sensor inputs as stated in the product's User Guide.
2. However, the following serial numbers only had the rear sensor input.
3. This service note is to notify the availability of the modification to install the missing front sensor input.
4. Meanwhile, all the new units of N1914A option 109 will come with sensor inputs in front and rear panel, rear panel reference calibrator connector and 2 rear USB ports.

Solution/Action:

1. Agilent Service Center (SSU) are responsible to send the units back to factory via RTF for front sensor input installation.
2. Figure 1 and figure 2 show the physical condition of the N1914A option 109 after install the front sensor input. The sensor inputs are installed at front and rear panel of N1914A.

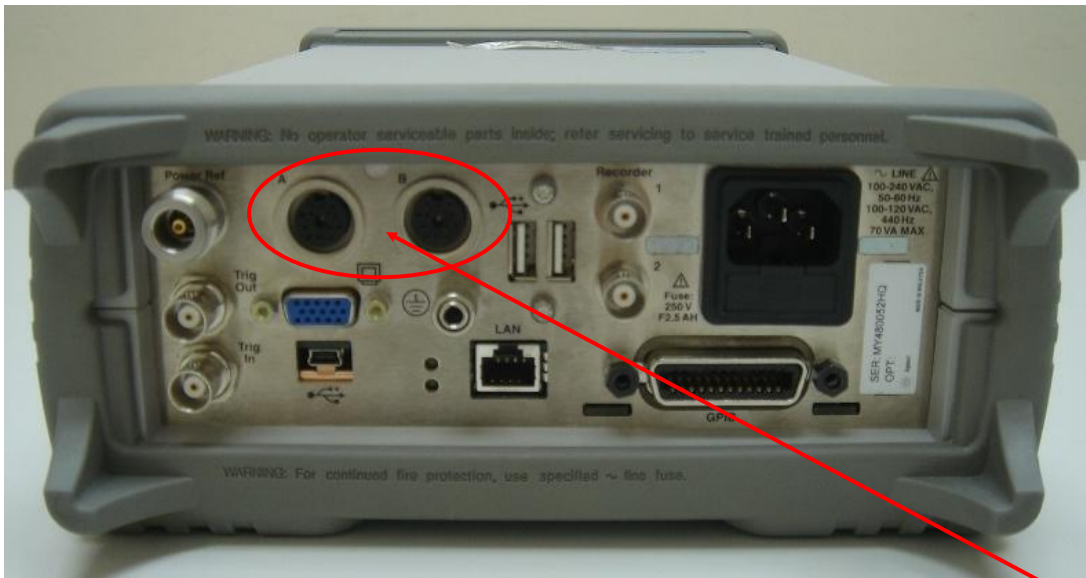


Figure 1



Figure 2

Sensor inputs are available in rear and front panel now