

N1914A-09

Modification Recommended Service Note

Supersedes:
NONE

N1914A EPM Series Dual-Channel Power Meter

Serial Numbers: MY57140003 MY57160020 MY57160025 MY57170002 MY57170003
MY57170004 MY57170005 MY57180002 MY57190002 MY57190003 MY57190004
MY57190005 MY57190007 MY57190008 MY57190009 MY57190010 MY57190011
MY57190012 MY57190013 MY57190014 MY57190015 MY57190016 MY57190017
MY57190018 MY57190019 MY57190020 MY57190021 MY57210002 MY57210003
MY57210004 MY57210005 MY57210006 MY57210007 MY57210008 MY57210009
MY57210010 MY57210011 MY57210012 MY57210013 MY57210015 MY57210017
MY57210018 MY57210019 MY57210021 MY57210022 MY57210023 MY57210029
MY57230002 MY57230003 MY57230004 MY57230005 MY57230006 MY57230007
MY57230008 MY57230009 MY57230010 MY57230011 MY57230012 MY57230013
MY57230014 MY57230015 MY57240032 MY57240034 MY57260002 MY57260003
MY57260004 MY57260005 MY57260006 MY57260007 MY57260008 MY57260009
MY57260010 MY57260011 SG57230006 SG57230007 SG57230008 SG57230009

Loosen power reference connector assembly

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	X AGREEABLE TIME	LABOR:	2 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER		USED <input type="checkbox"/> RETURN
	<input type="checkbox"/> CHANNEL PARTNERS	X SEE TEXT	PARTS: <input type="checkbox"/> SCRAP
			X SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	01-Oct-2018
	X Calibration Required	PRODUCT LINE:	WN
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	CKN

ADDITIONAL INFORMATION:

Parts Required:

P/N Description Qty.

NONE

Situation:

Keysight recently discovered a loose power reference connector assembly in the power meter which may result in a lower accuracy of the 1mW Power Reference. This may cause an additional power measurement error of up to 1.0%.

We would recommend customers to return the Power Meter model number and serial number listed above to the nearest Keysight Service Center for repair.

Solution/Action:

Please contact Keysight Technologies' Customer Contact Center at www.keysight.com/find/contactus for the recommended product modification.

Revision History:

Date	Service Note Revision	Author	Reason for Change
10-Oct-2017	01	CKN	As Published