

N1918A-01

S E R V I C E N O T E

Supersedes:
None

N1918A Power Analysis Manager

Serial Numbers: [0000A00000 / 9999Z99999]

Calibration Due Date feature in N1918A revision R01.02.00 does not work with U2000 Series USB power sensor with firmware revision A1.01.02

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

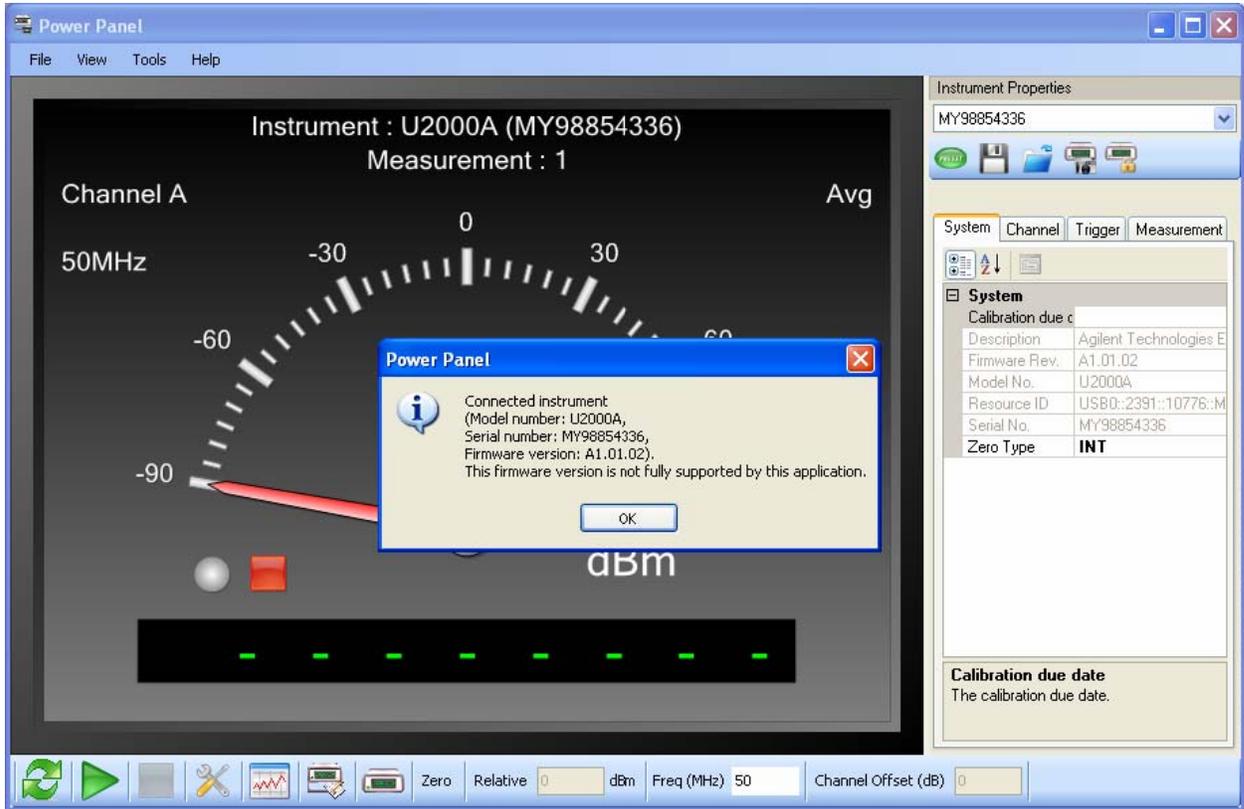
SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.0 Hours
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: ALWAYS	
AUTHOR: LCH	PRODUCT LINE: WC		
ADDITIONAL INFORMATION:			

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Situation:

Error message as shown below will appear and user is unable to key in the due date when N1918A software revision R01.02.00 is used with U2000 Series USB power sensor with firmware revision A1.01.02.

**Solution/Action:**

Please download and install the latest revision of N1918A software from Agilent web site.