

MODIFICATION RECOMMENDED

N2620A-02

S E R V I C E

N O T E

Supersedes: NONE

N2620A FrameScope Pro Hand-held Network Tester 5183-0016 Touch-screen

Serial Numbers: [ALL]

Separate the touch panel (5183-0016) from existing display assemblies.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: NA		
AUTHOR:	b_Koh PRODUCT LINE: PW/WC		
ADDITIONAL INFORMATION: Only perform the separation when you confirm only the display is not working and the touch-screen is in good condition.			

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Situation:

There is an urgent need to maximize the use of existing good conditions touch-screen (5183-0016) on the display assembly namely **N2620-66001** (without touch-screen) sub-assembly identical to 5067-1712 (with touch-screen). The touch-screen 5183-0016 is to be separated from the display assembly. The separation is needed to be done so that only failed display assembly without touch panel failures will be replaced.

Solution/Action:

1. Remove all 6 screws in order to detach the LCD display from the sub-assembly.
2. Remove the protective film from LCD display and the touch-screen. Please ensure all personnel wear cotton gloves when handling the touch-screen.
3. Place the touch-screen with the glass side facing down and the ribbon connector is facing towards the left hand side with the thick solid green line at the top.



4. Remove the LCD display from the bracket. Carefully slide the two ribbon cables through the opening of the bracket with the touchscreen facing up. Place the backlight cable into the opening of the bracket.



Note: Keep all cables intact so they do not kink inside the bracket.

5. Put the display bracket in place with the two ribbon cables towards the keypad cut-out of the housing.
6. Secure the display bracket to the upper housing with 6 screws, 4-40X3/16 Pan (AC2200-0788) using 3 in-lb (Tolerance +/- 10%) torque screwdriver with PH1 Screw Bit.

