

N432A-03

Modification Recommended Service Note

Supersedes:
NONE

N432A Thermistor Power Meter

Serial Numbers: MY57110002

Loosen power reference connector assembly

Parts Required:

P/N	Description	Qty.
N1913-62002	Calibrator Assembly – Front	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	X AGREEABLE TIME	LABOR:	2 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	
	X SERVICE CENTER		USED PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		X SEE TEXT	X SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	01-Oct-2018	
	X Calibration Required	PRODUCT LINE:	WN	
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	CKN	

ADDITIONAL INFORMATION:

Situation:

Keysight recently discovered a loose power reference connector assembly in the power meter which may result in a lower accuracy of the 1mW Power Reference. This may cause an additional power measurement error of up to 1.0%.

We would recommend customers to return the Power Meter model number and serial number listed above to the nearest Keysight Service Center for repair.

Solution/Action:

Please contact Keysight Technologies' Customer Contact Center at www.keysight.com/find/contactus for the recommended product modification.

Revision History:

Date	Service Note Revision	Author	Reason for Change
29-Sep-2017	01	CKN	As Published