

N4373E-01

Modification Recommended Service Note

Supersedes:
NONE

N4373E 67 GHz Lightwave Component Analyzer

Serial Number: DE57100189

The Problem –The Unit has a cosmetical issue (black marks on the case which are not removable with alcohol)

Parts Required:

N4373-04111 (E and higher) TOP COVER

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	infinite		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	[3E]		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	[PG]		

ADDITIONAL INFORMATION: Customer complained OBE. Factory and Service Center agreed to fix at next Repair or Calibration

Situation:

The Unit has a cosmetical issue (black marks on the case which are not removable with alcohol)

Solution/Action:

Please exchange the Part or try to clean it

Revision History:

Date	Service Note Revision	Author	Reason for Change
20 Sep 2022	01	PG	As Published