

MODIFICATION RECOMMENDED –  
CORRECTS MANUFACTURING OR DESIGN DEFECTS

**N4385A-01**

# S E R V I C E                      N O T E

Supersedes:  
NONE

## N4385A Distributed Temperature System - Indoor Series

Serial Numbers: DE46500102

**Fix connector to improve reliability for rough usage**

**To Be Performed By: Agilent-Qualified Personnel**

**Parts Required:**

P/N	Description	Qty.
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NONE

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> N/A	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> N/A
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: October 2008	
AUTHOR: JM                      PRODUCT LINE: 3E			
ADDITIONAL INFORMATION:			

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**Situation:**

As a result of our ongoing quality improvement process we have identified during our live time acceleration / strive tests a potential source for improvement. The DC power socket could get loose over life time due to mechanical stress. Therefore Agilent recommends implementing an additional improvement, to ensure highest level of reliability also in harsh environments or usage.

**Solution/Action:**

The DC power socket will get additional mechanical stabilization to ensure connection under all circumstances.

**Service Center:**

See related service note instructions on our PNT customer support server (Agilent Intranet) at [\\wbbnps03\FTP\\_Support\Distributed\\_Temperature\\_System\ServiceInformation](\\wbbnps03\FTP_Support\Distributed_Temperature_System\ServiceInformation).