

MODIFICATION RECOMMENDED –  
CORRECTS MANUFACTURING OR DESIGN DEFECTS

**N4872A-02**

# **S E R V I C E                      N O T E**

Supersedes:  
NONE

## **N4872A 13.5 GB/S GENERATOR MODULE**

**Serial Numbers:** [0000A00000 / 9999Z99999]

**Self-test failed : VMIROUT is out of valid range-330**

**To Be Performed By:** Customer

**Parts Required:**

<b>P/N</b>	<b>Description</b>	<b>Qty.</b>
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## **ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	X IMMEDIATELY ON SPECIFIED FAILURE AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE ON-SITE SERVICE CENTER	SERVICE INVENTORY:	RETURN SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	RETURN SCRAP SEE TEXT
AGILENT RESPONSIBLE UNTIL:			
AUTHOR: HB                      PRODUCT LINE: 24			
ADDITIONAL INFORMATION:			

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November 15, 2004

**Situation:**

Self test fails with “Self-test failed : VMROUT is out of valid range-330” because of tight voltage limit checks in software.

**Solution/Action:**

Install ParBERT software version 5.66 or later.