

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

N4874A-02

S E R V I C E N O T E

Supersedes:
NONE

N4874A 7 GB/S GENERATOR MODULE

Serial Numbers: [0000A00000 / 9999Z99999]

Self-test failed : VMIROUT is out of valid range-330

To Be Performed By: Customer

Parts Required:

P/N	Description	Qty.
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ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X IMMEDIATELY ON SPECIFIED FAILURE AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE ON-SITE SERVICE CENTER	SERVICE INVENTORY:	RETURN SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	RETURN SCRAP SEE TEXT
AGILENT RESPONSIBLE UNTIL:			
AUTHOR: HB PRODUCT LINE: 24			
ADDITIONAL INFORMATION:			

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Situation:

Self test fails with “Self-test failed : VMROUT is out of valid range-330” because of tight voltage limit checks in software.

Solution/Action:

Install ParBERT software version 5.66 or later.