

MODIFICATION RECOMMENDED

N4903B-05

S E R V I C E N O T E

Supersedes:
None

N4903B – Potential SJ performance problem for selected units

Serial Numbers: MY49100340, MY49100351, MY49100359, MY49100363, MY49100365, MY49100366, MY49100370, MY49100371, MY49100372, MY49100379, MY49100388, MY49100390, MY49100391, MY49100393, MY49100398, MY49100402, MY49100425

Due to a calibration problem the list of serial numbers above may have a potential Sinusoidal Jitter (SJ) performance problem which must be checked and repaired at the factory.

Parts Required:

P/N	Description	Qty.
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None

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31-Dec-2013	
AUTHOR:	HK	PRODUCT LINE: PL24	
ADDITIONAL INFORMATION:			

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Situation:

In the process of analyzing production measurement data the factory noticed that 21 units may have a potential sinusoidal jitter (SJ) performance problem. The units may show an elevated SJ value.

Solution/Action:

To verify and correct the problem the unit has to be returned to the factory for analysis and potential repair.

Please do the following:

- Send the unit to:
Agilent Technology Microwave Products (M) Snd. Bhd.
Attn: Tsin Yenn Ooi
Bayan Lepas Free Industrial Zone
11900 Bayan Lepas, Penang
Malaysia
- Send an email to the support email node:
SUPPORT,BVS-PDGA (A-Germany,exgen1) or bvs-pdga_support@agilent.com

Potential cost will be covered by factory warranty.