

MODIFICATION RECOMMENDED

N5182A-01

S E R V I C E

N O T E

Supersedes:
NONE

N5182A MXG Vector Signal Generator

Serial Numbers:

MY46240075, MY46240142, MY46240156, MY46240162, MY47070016, MY47070075,
MY47070080, MY47070120, MY47070130, MY47070132, MY47070154, MY47070164,
MY47070213, MY47070292, MY47070359, MY47070361, MY47070387, MY47070394,
MY47071025, MY47071026, MY47071072, MY47071148, MY47400005, MY47420057,
MY47420092, MY47420250, MY47420286, MY47420289, MY47420305, MY47420323,
MY47420330, MY47420342, MY47420344, MY47420363, MY47420372, MY47420379,
MY47420390,
MY47420395 *thru* MY47420684

MY47420718, MY47420734, MY47420784, US47080551, US47420007, US47420008,
US47420010

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.25Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: 7/1/2010		NO CHARGE AVAILABLE UNTIL: 7/1/2010	
AUTHOR: AKS		PRODUCT LINE: 15	
ADDITIONAL INFORMATION:			

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“Batch related component issue may result in a non-functioning instrument”.

Suspect N5182A MXG instruments can be returned to Agilent Technologies for inspection and if necessary, Agilent covered repair.

Parts Required:

P/N	Description	Qty.
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None

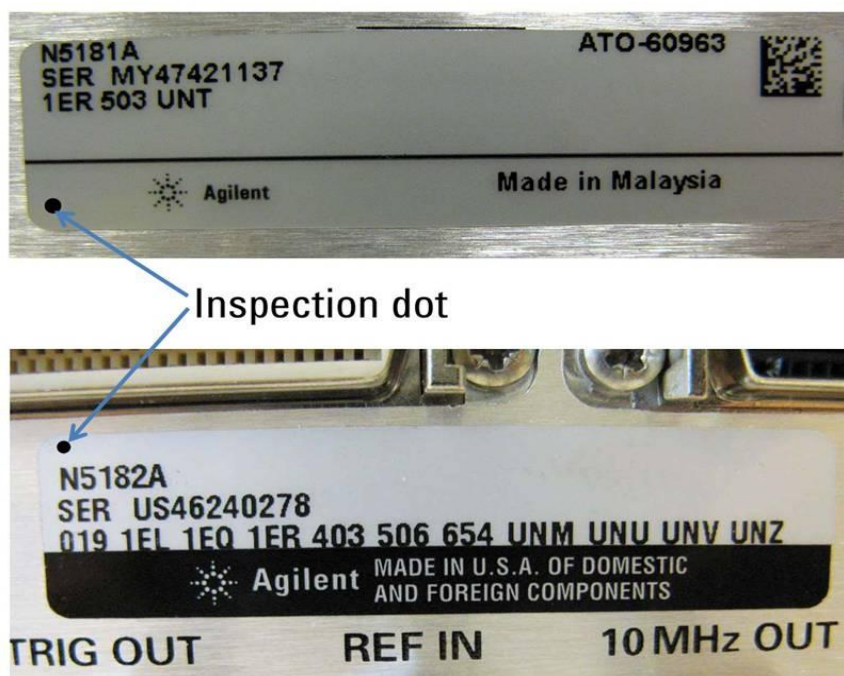
Situation:

A functional and potential reliability concern due to a batch related component issue has been identified on some of the A3 RF assemblies internal to a MXG Signal Generator. This identified issue can cause a MXG not to power on properly. No safety issue exists due to this component issue, only the concern that the MXG could not operate properly.

Only N5182A model MXG's with the serial numbers identified in this Service Note are suspected of having this batch related component issue.

Solution/Action:

1. Check the rear panel serial tag for a small black inspection dot (see images below). If a black dot is present, similar to what is depicted, the instrument has been checked and no further action is required. If the dot is missing proceed to step 2.



2. Check the RF assembly board serial number by pressing: *Utility* > *Instrument Info* > *Installed Board Info*

Serial Number

FREQUENCY		PF OFF		Board Info	
3.000 000 000 00 GHz		-110.00 dBm			
Installed Board Information					
Name	Part#/Rev#	Serial#	HUID	OFR	PIC Opts Extr
RF	N5180-60099	23071700019	0004	000	000 0000
Analog FPGA	64				
PCI FPGA	50				
Ref FPGA	36				
Synth FPGA	225				

CPU	N5180-60066	07547017248	0000	000	0000 0000

Front Panel	N5180-20004	00000000269	00FF	000	0000 0000
Firmware	A.22				
*** PROTO CODE ** NOT FOR CUSTOMER USE ***				06/10/2008 07:02	

3. If the RF board P/N: **N5180-60099** serial number falls within the range of **23080500004** thru **23081200228**, arrangements should be made so the instrument can be sent to an Agilent Service facility for inspection and if necessary, warranted repair.
4. If the RF board serial number does not match the serial numbers listed, using a permanent marker, it is suggested that a black dot be placed on the serial tag as shown in step 1. Doing so will assist in future quick recognition that a specific unit has been inspected or repaired. Further, the instrument does NOT need to be returned to Agilent and can be put back into use.

Contacting Agilent:

If an instrument is to be returned to Agilent go to: <http://www.agilent.com/find/assist> for additional contact information. If you do not have access to the Internet, or you prefer, please contact your Agilent Field Engineer.

Reference this Service Note N5182A-01 as a reason (problem description) why the instrument is being returned for service.

Note:

In most cases the repair can be done without affecting the instrument calibration and the cal due date will not have changed.