

Modification Recommended Service Note

Supersedes:
NONE

N5745A DC System Power Supply, 30V, 25A, 750W

Serial Numbers: Refer to Table 1

The Problem – Duplicated MAC addresses were identified in limited units.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	<input type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 14 th Aug 2026	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:
Not applicable

Situation:

Serial number listed in Table 1 have been found to contain duplicated MAC addresses.

Table 1: Affected Serial Number

US23C5989R	US23D6213R	US23F3702R	US23F3705R
US23C5990R	US23D6214R	US23F3703R	US23F3706R
US23D6212R	US23F3701R	US23F3704R	

Solution/Action:

Please contact the Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for MAC address reprogramming of the affected units.

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 th Aug 2025	01	LIM ZHAN MING	As Published