

Information Only

Internal Only Document

Service Note

Supersedes:
NONE

N5745A DC System Power Supply, 30V, 25A, 750W

Serial Numbers: Refer to Table 1

The Problem – Duplicated MAC addresses were identified in limited units.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

☐ Calibration Required
☒ Calibration NOT Required

PRODUCT LINE: SP
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ADDITIONAL INFORMATION:

Situation:

Serial number listed in Table 1 have been found to contain duplicated MAC addresses.

Table 1: Affected Serial Number

US23C5989R	US23D6213R	US23F3702R	US23F3705R
US23C5990R	US23D6214R	US23F3703R	US23F3706R
US23D6212R	US23F3701R	US23F3704R	

Solution/Action:

Refer to the procedure for MAC address reprogramming:

[Procedure to change MAC address in N57xx and N87xx.docx](#)

****Please ensure that each MAC address is assigned to its corresponding serial number as listed in Table 2.**

Table 2: Serial Number and its corresponding MAC Address

Serial Number	MAC Address
US23C5989R	8009021A0E8B
US23C5990R	8009021AFE75
US23D6212R	8009021A0E57
US23D6213R	8009021AAED7
US23D6214R	8009021AFEBA
US23F3701R	8009021A7E42
US23F3702R	8009021ABE9C
US23F3703R	8009021A0EF0
US23F3704R	8009021AFED5
US23F3705R	8009021ABE47
US23F3706R	8009021B3AF8

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 th Aug 2025	01	LIM ZHAN MING	As Published