

Modification Recommended Service Note

Supersedes:
NONE

N5750A DC System Power Supply, 150V, 5A, 750W

Serial Numbers: Refer to Table 1

The Problem – Duplicated MAC addresses were identified in limited units.

Parts Required:

| P/N | Description | Qty. |
|------|-------------|------|
| NONE | | |

ADMINISTRATIVE INFORMATION

| | | | |
|---------------|--|--|--|
| ACTION | <input checked="" type="checkbox"/> ON SPECIFIED FAILURE | STANDARDS | |
| CATEGORY: | <input type="checkbox"/> AGREEABLE TIME | LABOR: | 1 Hour |
| LOCATION | <input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved) | SERVICE: | <input type="checkbox"/> RETURN |
| | <input checked="" type="checkbox"/> SERVICE CENTER | INVENTORY: | <input type="checkbox"/> SCRAP |
| CATEGORY: | <input type="checkbox"/> ON-SITE (active On-site contract required) | | <input checked="" type="checkbox"/> SEE TEXT |
| | <input type="checkbox"/> CHANNEL PARTNERS | USED | <input type="checkbox"/> RETURN |
| | | PARTS: | <input type="checkbox"/> SCRAP |
| | | | <input checked="" type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | NO CHARGE AVAILABLE UNTIL: 14 th Aug 2026 | |
| | <input type="checkbox"/> Calibration Required | PRODUCT LINE: SP | |
| | <input checked="" type="checkbox"/> Calibration NOT Required | AUTHOR: LIM ZHAN MING | |

ADDITIONAL INFORMATION:
Not applicable

Situation:

Serial number listed in Table 1 have been found to contain duplicated MAC addresses.

Table 1: Affected Serial Number

| | | | |
|------------|------------|------------|------------|
| US23D6223A | US23D6227R | US25P75163 | US25P75323 |
| US23D6224R | US25P74803 | US25P75203 | US25P75383 |
| US23D6225R | US25P75043 | US25P75223 | |
| US23D6226R | US25P75123 | US25P75243 | |

Solution/Action:

Please contact the Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for MAC address reprogramming of the affected units.

Revision History:

| Date | Service Note Revision | Author | Reason for Change |
|---------------------------|-----------------------|---------------|-------------------|
| 13 th Aug 2025 | 01 | LIM ZHAN MING | As Published |
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