

# Modification Recommended Service Note

Supersedes:  
NONE

## N5765A Power Supply, 30 V, 50 A, 1500 W

Serial Numbers: US23C5981R, US23C5982R, US23C5985R, US23F3707R

**The Problem** – Duplicated MAC addresses were identified in limited units.

### Parts Required:

P/N	Description	Qty.
NONE		

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE ( <b>No Parts involved</b> )	SERVICE:	<input type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE ( <i>active On-site contract required</i> )		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	14 <sup>th</sup> Aug 2026
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:  
Not applicable

Situation:

Serial number listed have been found to contain duplicated MAC address.

Solution/Action:

Please contact the Keysight Technologies Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus) for MAC address reprogramming of the affected units.

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 <sup>th</sup> Aug 2025	01	LIM ZHAN MING	As Published