

Modification Recommended Service Note

Supersedes:
NONE

N5766A Power Supply, 40 V, 38 A, 1520 W

Serial Numbers: US23D6252R, US23D6265R

The Problem – Duplicated MAC addresses were identified in limited units.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	☒ ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	☐ AGREEABLE TIME	LABOR:	1 Hour
LOCATION	☐ CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	☐ RETURN
	☒ SERVICE CENTER	INVENTORY:	☐ SCRAP
CATEGORY:	☐ ON-SITE (<i>active On-site contract required</i>)		☐ SEE TEXT
	☐ CHANNEL PARTNERS		☒ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	14 th Aug 2026
	☐ Calibration Required	PRODUCT LINE:	SP
	☒ Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:
Not applicable

Situation:

Serial number listed have been found to contain duplicated MAC address.

Solution/Action:

Please contact the Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for MAC address reprogramming of the affected units.

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 th Aug 2025	01	LIM ZHAN MING	As Published