

Modification Recommended Service Note

Supersedes:
NONE

N5767A Power Supply, 60 V, 25 A, 1500 W

Serial Numbers: US24N1388R

The Problem – Duplicated MAC addresses were identified in limited units.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	<input type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)		<input checked="" type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS	USED	<input type="checkbox"/> RETURN
		PARTS:	<input type="checkbox"/> SCRAP
			<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	14 th Aug 2026
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:
Not applicable

Situation:

Serial number listed has been found to contain duplicated MAC address.

Solution/Action:

Please contact the Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for MAC address reprogramming of the affected units.

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 th Aug 2025	01	LIM ZHAN MING	As Published