

N6701C-05

Modification Recommended Service Note

Supersedes:
NONE

N6701C Low-Profile Modular Power System Mainframe, 600 W, 4 Slots

Serial Numbers: MY56004682/MY56100293, SG56000239/SG56000248

The Problem – Front Panel Display Flickering

Parts Required:

P/N	Description	Qty.
5067-5993	Graphic OLED Display Module	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.75 Hours		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP	PARTS:	<input checked="" type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	31 st October 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	Khew		

ADDITIONAL INFORMATION:



Situation:

The problem appears as front panel display may be flickering caused by the OLED display module.

Solution/Action:

If the described conditions occur, the instrument requires to send back to Keysight service center for OLED display module (5067-5993) replacement.

Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Oct 2022	01	KHEW	As Published