

N6734B-02

Modification Recommended Service Note

Supersedes:
NONE

N6734B DC Power Module, 35V, 1.5A, 50W

Serial Numbers: Refer to Table 1 Affected Serial Number

The Problem – Unit may exhibit 'Channel Failed' error.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input checked="" type="checkbox"/> RETURN	USED <input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS: <input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT	<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS			
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	1 st September 2020	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP	
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KHEW	

ADDITIONAL INFORMATION:

Situation:

Affected Unit in **Table 1 Affected Serial Number** may exhibit “Channel Failed” error.

Solution/Action:

Keysight Technologies would like to offer a new replacement unit. Please contact your nearest Keysight’s Customer Contact Center for the replacement unit.

MY54003731	MY54003745
MY54003734	MY54003748
MY54003735	MY54003757
MY54003736	MY54003758
MY54003737	MY54003762
MY54003738	MY54003771
MY54003741	MY54003779
MY54003743	MY54003790
MY54003744	

Table 1 Affected Serial Number

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 AUG 2019	01	KHEW	As Published