

MODIFICATION RECOMMENDED

N8737A-01

S E R V I C E N O T E

Supersedes:
None

N8737A - DC POWER SUPPLY 60V, 55A, 3300W; GPIB, LAN, USB, LXI

The Product quality, reliability and specifications may be affected due to defective electrolytic capacitors in all N8700A 3300Watt & 5000Watt models.

Serial Numbers	11H0995B	11H1579B	11H1580B	11E8709B	11E8710B	11E8711B	11H0993B	11H1017B
RMA Number	XW129	XW163	XW171	XW130	XW139	XW140	XW118	XW159
Serial Numbers:	11H1018B	11H1019B	11H1020B	11H1021B	11H1024B	11H1025B	11H1026B	
RMA Number:	XW160	XW161	XW148	XW149	XW151	XW153	XW166	

Parts Required:

P/N	Description	Qty.
NONE		

Situation:

This defect has been considered a product quality & reliability defect. The N8700A family uses many different value electronic capacitors and these capacitors are used on virtually every assembly in the instrument SPD cannot anticipate every possible specification impacted, and every possible defect type. SPD will assume that all specifications could potentially be impacted if the capacitors became defective or went out of specification.

Solution/Action:

For the Model & serial numbers described above arrangements should be made to have the product Serviced. It is recommended that action be taken as soon as possible. Taking immediate action will avoid a product defect.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE x AGREEABLE TIME	STANDARDS	LABOR: 3.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE x SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: (Always)	
AUTHOR:	cp	PRODUCT LINE: SP	
ADDITIONAL INFORMATION: There has been an (Return Material Authorization) RMA number assigned. See above for the specific RMA corresponding to the model and serial number shown. Having the RMA number will expedite the repair process. Due to space RMA was not included in the above numbers. IE RMAXW000.			

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