

N8740A-09

Modification Recommended Service Note

Supersedes:
NONE

N8740A DC System Power Supply

Serial Numbers: Refer to Table 1

The Problem – Current programming and readback accuracy may marginally out of specification.

Parts Required:

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 th March 2025		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING		

ADDITIONAL INFORMATION:
No impact on service inventory
Not applicable

Situation:

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23A0913S	US23B4109S	US23E0026S	US23L2002S
US23A1948S	US23B4111S	US23E0409S	US23L2123S
US23B2334S	US23B4112S	US23H4184S	US23L2455S
US23B3383S	US23B4113S	US23H4185S	US23L2456S
US23B3384S	US23B4114S	US23H4186S	US23L2461S
US23B4104S	US23B4115S	US23H4192S	US23N4568S
US23B4105S	US23B4117S	US23H4193S	US24A0936S
US23B4106S	US23C4858S	US23H4194S	US24A0939S
US23B4107S	US23C4859S	US23K0126S	
US23B4108S	US23D7047S	US23L1829S	

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 th Feb 2024	01	LIM ZHAN MING	As Published