

MODIFICATION RECOMMENDED

N8741A-01

S E R V I C E N O T E

Supersedes:
None

N8741A - DC POWER SUPPLY 300V, 11A, 3300W; GPIB, LAN, USB, LXI

The Product quality, reliability and specifications may be affected due to defective electrolytic capacitors in all N8700A 3300Watt & 5000Watt models.

Serial Numbers	11E8707A	11E7669A	11E7670A	11E7671A	11E7672A	11D6602A	11E8695A
RMA Number	XW145	XW109	XW107	XW110	XW108	XW111	XW138

Serial Numbers	11E8696A	11F9015A	11F9016A	11F9017A
RMA Number:	XW128	XW126	XW127	XW137

Parts Required:

P/N	Description	Qty.
NONE		

Situation:

This defect has been considered a product quality & reliability defect. The N8700A family uses many different value electronic capacitors and these capacitors are used on virtually every assembly in the instrument SPD cannot anticipate every possible specification impacted, and every possible defect type.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 3.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: (Always)	
AUTHOR:	cp	PRODUCT LINE: SP	
ADDITIONAL INFORMATION: There has been an (Return Material Authorization) RMA number assigned. See above for the specific RMA corresponding to the model and serial number shown. Having the RMA number will expedite the repair process. Due to space RMA was not included in the above numbers. IE RMAXW000.			

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SPD will assume that all specifications could potentially be impacted if the capacitors became defective or went out of specification.

Solution/Action:

For the Model & serial number described above arrangements should be made to have the product Serviced. It is recommended that action be taken as soon as possible. Taking immediate action will avoid a product defect.