

N8741A-09

Modification Recommended Service Note

Supersedes:
NONE

N8741A DC System Power Supply

Serial Numbers: Refer to Table 1

The Problem – Current programming and readback accuracy may marginally out of specification.

Parts Required:

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 th March 2025		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING		

ADDITIONAL INFORMATION:
No impact on service inventory
Not applicable

Situation:

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23C4860S	US23E0039S	US23H5208S	US23J7878S	US23K0775S	US23M3102S
US23C4862S	US23E0040S	US23J7838S	US23J7879S	US23K0776S	US23N4561S
US23C4863S	US23E0406S	US23J7839S	US23K0133S	US23L1711S	US23N4562S
US23D7044S	US23E0407S	US23J7840S	US23K0134S	US23L1713S	US23N4564S
US23E0030S	US23E1057S	US23J7841S	US23K0135S	US23L2016S	US23N5054S
US23E0031S	US23H4380S	US23J7842S	US23K0165S	US23L2017S	US23N5057S
US23E0032S	US23H4381S	US23J7843S	US23K0166S	US23L2018S	US23N5073S
US23E0033S	US23H5203S	US23J7844S	US23K0167S	US23L2019S	US24A0224S
US23E0034S	US23H5204S	US23J7845S	US23K0168S	US23L2020S	US24A0226S
US23E0035S	US23H5205S	US23J7846S	US23K0169S	US23L2021S	US24A0231S
US23E0036S	US23H5206S	US23J7847S	US23K0170S	US23L2022S	
US23E0038S	US23H5207S	US23J7877S	US23K0773S	US23L2023S	

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 th Feb 2024	01	LIM ZHAN MING	As Published