

N8742A-09

Modification Recommended Service Note

Supersedes:
NONE

N8742A DC System Power Supply

Serial Numbers: Refer to Table 1

The Problem – Current programming and readback accuracy may marginally out of specification.

Parts Required:

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 th March 2025		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING		

ADDITIONAL INFORMATION:
No impact on service inventory
Not applicable

Situation:

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23B3386S	US23H4345S	US23K0221S
US23D7046S	US23H4355S	US23K0222S
US23F1712S	US23H4372S	US23K0225S
US23F1713S	US23H4373S	US23K0328S
US23F2051S	US23H4374S	US23K0329S
US23F2052S	US23H4375S	US23K0334S
US23F2053S	US23H4376S	US23K8865S
US23F2054S	US23H4382S	US23L2030S
US23F2055S	US23K0219S	US23M3131S
US23H4340S	US23K0220S	US23M3132S

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 th Feb 2024	01	LIM ZHAN MING	As Published