

Modification Recommended Service Note

Supersedes:
NONE

N8761A DC System Power Supply

Serial Numbers: Refer to Table 1

The Problem – Current programming and readback accuracy may marginally out of specification.

Parts Required:

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 th March 2025		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING		

ADDITIONAL INFORMATION:
No impact on service inventory
Not applicable

Situation:

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23H3913S	US23K0315S	US23K8838S	US23N3922S
US23H3914S	US23K0333S	US23K8839S	US23N3926S
US23K0311S	US23K8836S	US23K8840S	
US23K0314S	US23K8837S	US23K8841S	

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 th Feb 2024	01	LIM ZHAN MING	As Published