

N8762A-09

# Modification Recommended Service Note

Supersedes:  
NONE

## N8762A DC System Power Supply

Serial Numbers: Refer to Table 1

**The Problem** – Current programming and readback accuracy may marginally out of specification.

### Parts Required:

NONE

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 <sup>th</sup> March 2025		
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING		

ADDITIONAL INFORMATION:  
No impact on service inventory  
Not applicable

**Situation:**

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

**Solution/Action:**

Kindly contact Keysight Technologies Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus) for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23D7043S	US23E1060S	US23H4195S	US23K0812S
US23E0403S	US23E1061S	US23H5249S	US23L1717S
US23E0404S	US23E1062S	US23K0810S	
US23E1059S	US23F2040S	US23K0811S	

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
29 <sup>th</sup> Feb 2024	01	LIM ZHAN MING	As Published