

N9320A-01

S E R V I C E N O T E

Supersedes:
None

Agilent N9320A Spectrum Analyzer

Serial Numbers: CN0163000710, CN0163000703, CN0163000705, CN0163000734, CN0163000740, CN0163000752, CN0163000729, CN0163000753, CN0163000733, CN0163000758, CN0163000760, CN0163000756, CN0163000738, CN0163000755, CN0163000759, CN0163000765, CN0163000774, CN0163000773, CN0163000795, CN0163000786, CN0163000790, CN0163000815, CN0163000823

Possible Internal Screws Loosen

To Be Performed By: Agilent-Qualified Personnel

Parts Required:
None

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Dec 31, 2008	
AUTHOR: [initials]		PRODUCT LINE: CM	
ADDITIONAL INFORMATION:			

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Situation:

Two screws on an internal RS232 of these units have probability to be loosened after transportation. The loosen screws may damage N9320A units because of short circuit. All the instruments in the given frequency range may have problem with this.

Solution/Action:

Remove these two unnecessary screws from the internal RS232 connectors.

The removal instruction could be found,

http://emg.communications.agilent.com/eibu/cid/download/kongming/Removal_Instruction.pdf