N9912A-04

S E R V I C E　　N O T E

N9912A - FieldFox RF Analyzer

Serial Numbers: ALL

Potential frequency accuracy shifted when booting N9912A from standby mode.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

<table>
<tr><td colspan="4">SERVICE NOTE CLASSIFICATION:</td></tr>
<tr><td colspan="4" align="center">MODIFICATION RECOMMENDED</td></tr>
<tr><td>ACTION CATEGORY:</td><td>X   ON SPECIFIED FAILURE</td><td colspan="2">STANDARDS
LABOR: 0.25 Hours</td></tr>
<tr><td>LOCATION CATEGORY:</td><td>X   CUSTOMER INSTALLABLE
X   ON-SITE
X   SERVICE CENTER
X   CHANNEL PARTNER</td><td>SERVICE INVENTORY:　　SEE TEXT</td><td>USED PARTS:　　SEE TEXT</td></tr>
<tr><td colspan="2">AVAILABILITY: PRODUCT'S SUPPORT LIFE</td><td colspan="2">NO CHARGE AVAILABLE UNTIL: END OF SUPPORT</td></tr>
<tr><td colspan="2">AUTHOR: DYCS</td><td colspan="2">PRODUCT LINE: WN</td></tr>
<tr><td colspan="4">ADDITIONAL INFORMATION: N/A</td></tr>
</table>

August 24, 2010

Agilent Technologies

Situation:
Firmware versions earlier than A.05.17 may cause the N9912A to be out of specification for frequency accuracy when booted from standby mode during an NA or SA measurement.

Solution/Action:
New firmware (starting from A.05.17) has been developed to enhance the FieldFox N9912A system performance.

Instruction to download the updated firmware is available at the FieldFox support page link, http://na.tm.agilent.com/fieldfox/.