

N9914B-01

# Modification Recommended Service Note

Supersedes:  
NONE

## N9914B FieldFox Handheld RF Analyzer, 6.5 GHz

Serial Numbers: See **Serial Numbers** below.

**The Problem** – The battery may go into Sleep mode after a short period of inactivity. Refer to [www.keysight.com](http://www.keysight.com) and the **Contact Keysight** link.

### Parts Required:

P/N	Description	Qty.
1420-0937	Battery-Rechargeable Li-Ion 10.8V 6400mAh	1pc

### ADMINISTRATIVE INFORMATION

ACTION	STANDARDS	
CATEGORY: X AGREEABLE TIME	LABOR: 0.5 Hours	
LOCATION	SERVICE:	USED
CATEGORY: X SERVICE CENTER	INVENTORY: X SCRAP	PARTS: X SCRAP
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 30-June-2022	
X Calibration NOT Required	PRODUCT LINE: PLWN	
	AUTHOR: JY	

### ADDITIONAL INFORMATION:

Affects: N9913/4/5/6/7/8B and N9933/4/5/6/7/8B

**Situation:**

The battery may go into Sleep mode after a short period of inactivity. Battery replacement needed.

**Solution/Action:**

1. Open the battery door and remove the battery from Fieldfox unit.



2. Check the serial number of the battery. Refer to the serial number list below.

3. If the battery serial number match the list of serial number below. Please order a new replacement battery (P/N: 1420-0937) from stock. Properly scrap the used battery.

If the battery serial number not in the list below. No replacement needed.

If the Fieldfox unit doesn't come with a battery. No replacement needed.



If you have any questions about this process, please contact:  
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Table 1 Serial Numbers

Model	Serial Number	Battery Serial Number
N9914B	MY59221016	C0001223
N9914B	MY59221070	C0001183
N9914B	MY59221093	C0001180
N9914B	MY59221153	C0001262
N9914B	MY59221163	C0001454
N9914B	MY59221166	C0001229
N9914B	MY59221168	C0001238
N9914B	MY59221169	C0001196
N9914B	MY59221172	C0001330
N9914B	MY59221175	C0001332
N9914B	MY59221176	C0001331
N9914B	MY59221186	C0001333
N9914B	MY59221187	C0001327
N9914B	MY59221188	C0001412
N9914B	MY59221211	C0001326
N9914B	MY59221233	C0001296
N9914B	MY59221234	C0001460

Table 2 Parts Required

Description	Qty	Part Number
Battery-Rechargeable Li-Ion 10.8V 6400mAh	1	1420-0937

Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Jun 2020	01	Yeoh Ewe-Keng (Jerry)	As Published