Modification Recommended Service Note

Supersedes:
NONE

N9914C FieldFox C Handheld Microwave Analyzer, 6.5 GHz

Serial Numbers: US63300159

The Problem – The Fieldfox unit might fail Displayed Average Noise Level (DANL) test.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE X AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE (**No Parts involved**) X SERVICE CENTER / FACTORY [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN [[]] SCRAP [[]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 1 DEC 2026		
	X Calibration Required [[]] Calibration NOT Required	PRODUCT LINE: WN AUTHOR: JY		

ADDITIONAL INFORMATION:

Situation:

Unit with specific RF board serial number might fail Displayed Average Noise Level (DANL) test.

Solution/Action:
To check the RF Board Serial Number, follow these steps:

i. Press the System Button (7)
ii. Press the Soft Key Service Diagnostics
iii. Press the Soft Key System Information
iv. Find the RF Serial Number

Check if the RF Board Serial Number match the list below:

Unit Serial Number	RF Serial Number
US63300159	232700008

If the unit and RF serial number match and the unit never go through this service note repair before, please return the unit to factory (AX63 PLWN CTD work center) for repair.

If you have any questions about this process, please contact:
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Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Nov 2024	01	JY	As Published