

U1253B-05

S E R V I C E N O T E

Supersedes:
NONE

U1253B – True RMS Digital Multimeter

Serial Numbers: MY50010008/MY52430000

Battery life after first full charge

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY:: AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY: X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS	AVAILABILITY: Until 30 OCT 2013
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: WC AUTHOR: SW
ADDITIONAL INFORMATION: Applicable only to rechargeable batteries from U1253B that are within 3 months of purchase	

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Situation:

The NiMH rechargeable battery (P/N:MH-72V300) that is shipped with the U1253B digital multimeter may have shorter battery life than expected after the first charge. This is the typical NiMH rechargeable battery characteristic. It is recommended that you fully charge and discharge the battery up to 3 times to achieve the optimum battery life performance.

To maintain the battery performance, it is advisable to charge the NiMH rechargeable battery every 3 months even if it is not in use.

Please refer [U1253B True RMS OLED Multimeter User's and Service Guide](http://cp.literature.agilent.com/litweb/pdf/U1253-90035.pdf) <http://cp.literature.agilent.com/litweb/pdf/U1253-90035.pdf>, *Maintenance – Introduction - Charging the battery* chapter for more information on the charging procedure.

Note: The performance of the rechargeable battery may degrade over time.

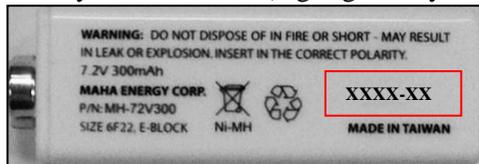
Solution/Action:

If the battery of a new multimeter cannot achieve the optimum battery life performance after 3 cycles of charge/discharge, or the battery is unable to power on the multimeter after charging, you may submit your request for replacement battery through this website,

<https://www.home.agilent.com/agilent/editorial.jsp?cc=US&lc=enq&ckey=2251659&id=2251659>

The following information is required for the web form:

1. U1253B Serial Number
2. Battery code number (highlighted by red box)



3. Name of distributor who sold this unit
4. Date of purchase
5. Requestor details :
 - Requestor's Name
 - Requestor's Address
 - Requestor's Telephone number

Agilent will determine your eligibility for a free replacement battery. This is only applicable to the U1253B Handheld Multimeters that are within 3 months of purchase.