

MODIFICATION RECOMMENDED

U1604A-01B

S E R V I C E

N O T E

Supersedes:
U1604A-01A

U1604A Handheld Oscilloscopes, 40MHz

Serial Numbers: All U1604A-001 with Firmware revision 2.5.7 or below
All U1604A-STD with Firmware revision 2.5.7 or below

Firmware Upgrade (version 2.5.8): Fixes

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
None	None	None

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.2 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
AGILENT RESPONSIBLE UNTIL: August 01, 2008.			
AUTHOR: CKM		PRODUCT LINE: WC	
ADDITIONAL INFORMATION:			

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Situation:

The new firmware version 2.5.8 addressed the defect found in version 2.5.7. The defect resolved in this release:

- For AC voltage measurement on 600V and above, an Overload condition will occur.

Solution/Action:

Update oscilloscope firmware to version 2.5.8. This will automatically update oscilloscope firmware to version 2.5.8. This firmware and the firmware installation tool can be downloaded from the product web page at www.agilent.com/find/U1600A. Scroll down to the “Technical Support” section and click on “Driver & Software”.